

Control-M: Overview of AI Capabilities (WBT)



Learning Path >

Course Code: AUTO-CMAO-2026

Modality	Duration	Applicable Versions	Target Audience
Web-Based Training (WBT)	1 Hour	Control-M 9.0.22.000	- Operators - Schedulers - Administrators

Course Overview

Control-M AI brings intelligent automation to workflow orchestration, enabling teams to reduce operational effort, accelerate issue resolution, and improve overall service reliability. With capabilities such as Jett AI Assistant, AI-driven planning, monitoring, and execution insights, users can quickly gain actionable insights, identify root causes, and optimize workflows using natural language interactions.

This web-based course provides a high-level overview of these AI capabilities, helping learners understand how to drive greater efficiency, minimize downtime, and make faster, data-driven decisions across the automation lifecycle.

Note:
This course applies to Control-M OnPrem and Control-M SaaS.

In addition to English, the course content is available in Chinese, French, German, Italian, Japanese, Korean, Portuguese, and Spanish.

Prerequisites

- Control-M 22: Overview (WBT)

Recommended Trainings

- Control-M 22: Concepts for Operators and Schedulers (WBT)
- Control-M SaaS: Concepts for Administrators (WBT)

Learning Objectives

- Describe Control-M AI and its role in workflow automation.
- Explain how Jett AI Assistant uses natural language interactions to support Control-M users.
- Identify AI-driven capabilities for workflow planning, monitoring, and analysis.
- Describe how Control-M AI Execution Insights supports operational reporting and workload insights.
- Recognize appropriate Control-M AI capabilities for different workflow and operational use cases.
- Explain the value of Control-M AI in improving efficiency, insight, and decision-making.

Course Lessons

Lesson 1: Introduction to Control-M AI

- Define Control-M AI and explain its role within Control-M and Control-M SaaS
- Describe why AI is integrated into Control-M, including its key benefits for users
- Explain how Control-M AI enhances workflow understanding and efficiency
- Identify how Control-M AI supports the Build, Run, and Manage phases of the automation lifecycle
- Explain the prerequisites and access

Lesson 2: Jett AI Assistant

- Describe Jett AI Assistant as the foundational AI interaction layer in Control-M
- Explain how to use natural language prompts to query workflow, job, and documentation information
- Identify how Jett helps users understand operational data through AI-generated responses
- Recognize how Jett supports AI-assisted troubleshooting and reporting in Control-M

Lesson 3: AI-Driven Planning Capabilities

- Describe AI Workflow Creator and its role in workflow planning
- Explain how workflows are created using natural language prompts and images
- Identify how AI supports workflow creation and configuration
- Describe the purpose of Control-M AI Pilot for Planning in refining workflows

Lesson 4: AI-Driven Monitoring and Analysis

- Describe Control-M AI Pilot for Monitoring and its role during execution
- Explain how AI analyzes jobs and workflows to provide operational insights
- Identify how AI helps determine failure causes and workflow issues
- Recognize how AI supports troubleshooting through recommendations

Lesson 5: Control-M AI Execution Insights

- Describe Control-M AI Execution Insights and its role in generating operational reports
- Identify the types of insights and reports generated from execution data
- Explain how AI supports monitoring of workload health and performance trends
- Recognize the value of AI-generated insights for health checks and ongoing operations

Lesson 6: Business Value and Use-Case Summary

- Describe the key benefits of Control-M AI for workflow automation and operations
- Identify common use cases across operational scenarios where AI adds value
- Explain when and why to use different Control-M AI capabilities
- Recognize how AI improves efficiency, insight, and decision-making in operations

Discount Options

Have multiple students? Contact us to discuss hosting a private class for your organization.

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