

# BMC Helix CMDB 19.x: Administrator



## About the Product:

BMC Helix Configuration Management Database (CMDB) helps you to source, store, monitor, and manage the configuration item (CI) data from multiple sources into a single location allowing you to understand your environment.

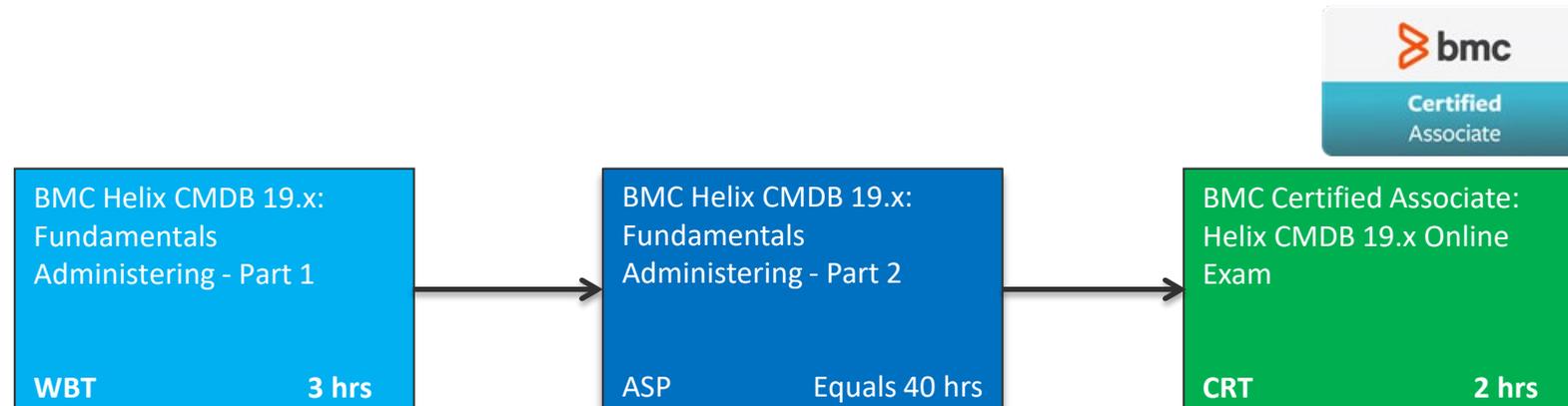
**Note:** For more information on a course, click the course box below.

## About the Training Target Group – Administrator Responsibilities:

- Explain the concept of configuration items (CIs)
- Explain the Common Data Model (CDM)
- Navigate the BMC Atrium Core Console and CMDB portal
- Create CIs and relationships manually
- Create Views
- Describe best practices for importing, normalizing, and reconciling data
- Create Service Models

**Recommended for:** Administrators, Configuration Managers and Developers

**Applicable Versions:** 19.x



# BMC Helix CMDB 20.x: Administrator



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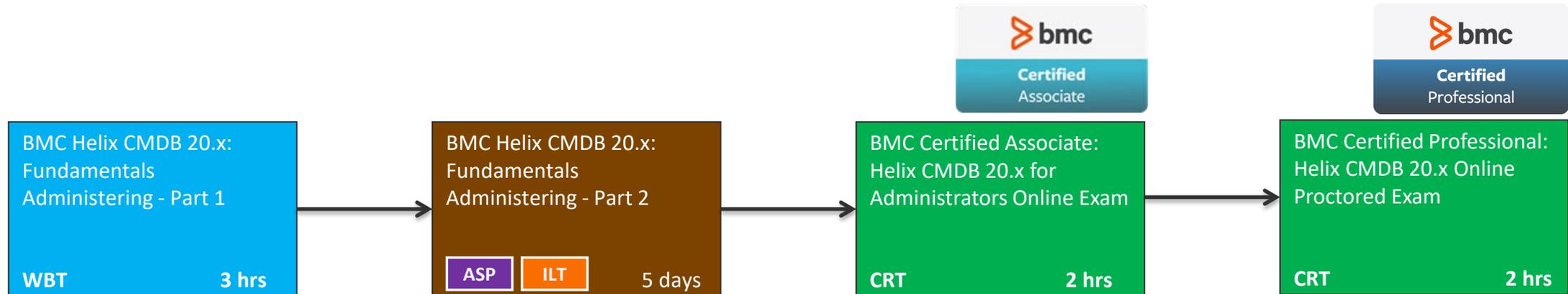
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**Recommended for:** Administrators, Configuration Managers and Developers

**Applicable Versions:** 20.02, 20.02.02 (on-premise) and 20.08 (SaaS)



# BMC Helix CMDB 20.x: Administrator



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## About the Training Target Group – Administrator Responsibilities:

- Explain the need to extend the CMDB common data model
- Describe various use cases of creating custom classes, sub classes and attributes
- Explain the methods to create custom fields through AST Forms
- Learn about REST API, general principles for using the REST API and benefits of using the REST API
- Learn about Swagger and Postman REST API
- Describe how to write custom and complex Spoon Jobs

**Recommended for:** Administrators, Configuration Managers and Developers

**Applicable Versions:** 20.02, 20.02.02 (on-premise) and 20.08 (SaaS)

BMC Helix CMDB 20.x:  
Advanced Extending CDM  
and Asset Attributes

ASP

ILT

2 days

BMC Helix CMDB 20.x:  
Advanced Using REST API  
and Pentaho Spoon

ASP

ILT

3 days

# BMC Helix CMDB 21.x: Administrator



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## About the Training Target Group – Administrator Responsibilities:

- Identify the CMDB Explorer Optimizations
- Edit standard identification and merge rules
- Identify new launch point in CMDB portal for adobe flash based CMDB components
- View audit history for related classes
- Explain container deployment of BMC Helix CMDB
- Understand export reconciliation job definitions
- Explain CMDB Explorer enhancements

**Recommended for:** Administrators, Configuration Managers and Developers

**Applicable Versions:** 21.02, 21.05, and 21.3

BMC Helix CMDB 21.x:  
Enhancements for  
Administering (WBT)

WBT

30 Mins