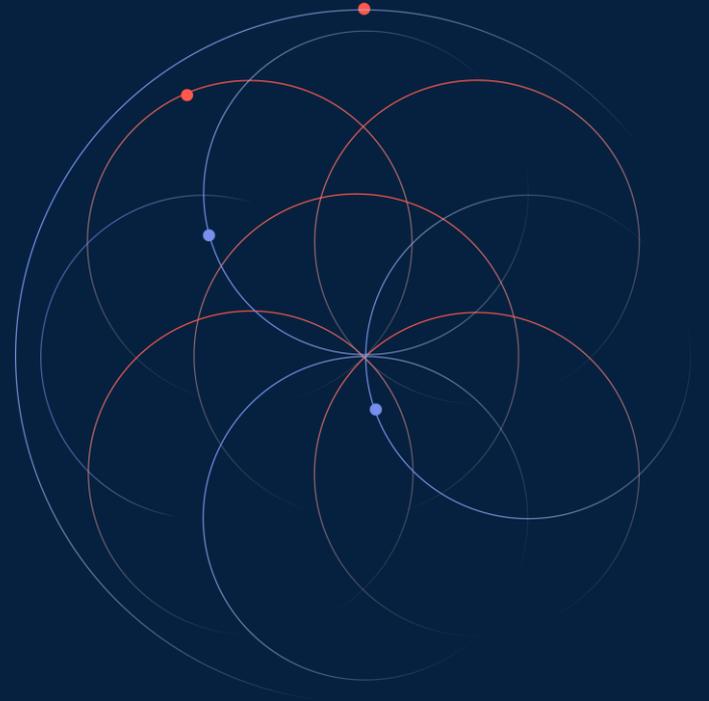


# BMC Helix Digital Workplace

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## Learning Path



# BMC Helix Digital Workplace 23.x: Administrator for Advanced License



**Recommended for:** Administrators, Developers

**Product versions:** 23.3



BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

BMC Helix Digital Workplace 23.x:  
Fundamentals Using (WBT)  
Duration: **3 Hours**

BMC Helix Digital Workplace 23.x:  
Fundamentals Administering for  
Advanced License  
Duration: **4 Days**

BMC Certified Associate: Helix Digital  
Workplace 23.x for Advanced License  
Administrators Online Exam  
Duration: **2 Hours**



# BMC Helix Digital Workplace 23.x: Fundamentals Designing Studio

**Recommended for:** Administrators, Developers

**Product versions:** 23.3

BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

 **WBT**  
Web-based Training

 **EXAM**  
Certification

 **ILT**  
Instructor-led Classroom/  
Online Training

 **ASP**  
Assisted Self Paced

BMC Helix Digital Workplace  
23.x: Fundamentals Designing  
Studio  
Duration: **2 Days**

BMC Certified Associate: Helix Digital  
Workplace 23.x Fundamentals  
Designing Studio Online Exam  
Duration: **2 Hours**



# BMC Helix Digital Workplace 23.x: Catalog Administrator



**Recommended for:** Catalog Administrators

**Product versions:** 23.3



BMC Helix Digital Workplace offers two applications, Digital Workplace Client and Digital Workplace Catalog. BMC Helix Digital Workplace Catalog is an enterprise app store solution designed to be the center of your digital workplace. This application integrates with external fulfillment systems through service connectors to enable communication between the catalog application platform and the different fulfillment systems. Note: For more information on a course, click the course box below.

BMC Helix Digital Workplace 23.x: Fundamentals Configuring Service Catalog and Workflows - Part 1 (WBT)  
Duration: **3 Hours**

BMC Helix Digital Workplace 23.x: Fundamentals Configuring Service Catalog and Workflows - Part 2  
Duration: **3 Days**

BMC Helix Digital Workplace Advanced 23.x Fundamentals Catalog Administering - Part3  
Duration: **3 Days**

BMC Certified Associate: Helix Digital Workplace 23.x for Catalog Administrators Online Exam  
Duration: **2 Hours**



*\*Future Release\**

BMC Certified Professional: Helix Digital Workplace 23.x: Online Proctored Exam  
Duration: **2 Hours**



*\*Future Release\**

BMC Certified Associate: Helix Digital Workplace 23.x for Advanced License Administrators Online Exam  
Duration: **2 Hours**



*\*Future Release\**

\* Exam requires both the Certified Associate Exam for Digital Workplace and Digital Workplace Catalog



# BMC Helix Digital Workplace 22.x: Administrator for Basic License



**Recommended for:** Administrators, Developers

**Product versions:** 22.1



BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

BMC Helix Digital Workplace  
22.x: Fundamentals Using  
(WBT)  
Duration: **3 Hours**

BMC Helix Digital Workplace  
22.x: Fundamentals  
Administering for Basic License  
Duration: **3 Days**

BMC Certified Associate: Helix Digital  
Workplace 22.x for Basic License  
Administrators Online Exam  
Duration: **2 Hours**

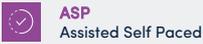


# BMC Helix Digital Workplace 22.x: Administrator for Advanced License



**Recommended for:** Administrators, Developers

**Product versions:** 22.1



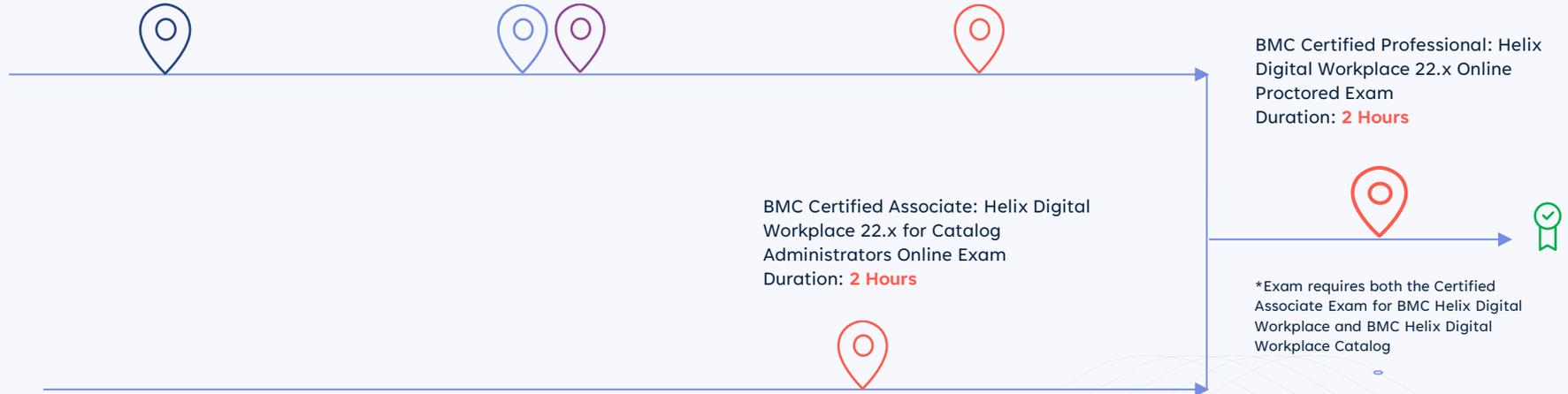
BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

BMC Helix Digital Workplace 22.x: Fundamentals Using (WBT)  
Duration: **3 Hours**

BMC Helix Digital Workplace 22.x: Fundamentals Administering for Advanced License  
Duration: **4 Days**

BMC Certified Associate: Helix Digital Workplace 22.x for Advanced License Administrators Online Exam  
Duration: **2 Hours**



# BMC Helix Digital Workplace 22.x: Catalog Administrator



**Recommended for:** Catalog Administrators

**Product versions:** 22.1



BMC Helix Digital Workplace offers two applications, Digital Workplace Client and Digital Workplace Catalog. BMC Helix Digital Workplace Catalog is an enterprise app store solution designed to be the center of your digital workplace. This application integrates with external fulfillment systems through service connectors to enable communication between the catalog application platform and the different fulfillment systems. Note: For more information on a course, click the course box below.

BMC Helix Digital Workplace Catalog 22.x: Fundamental Concepts (WBT)  
Duration: **3 Hours**

BMC Helix Digital Workplace 22.x: Fundamentals Configuring Service Catalog and Workflows - Part 2  
Duration: **3 Days**

BMC Certified Associate: Helix Digital Workplace 22.x for Catalog Administrators Online Exam  
Duration: **2 Hours**



BMC Certified Professional: Helix Digital Workplace 22.x Online Proctored Exam  
Duration: **2 Hours**

BMC Certified Associate: Helix Digital Workplace 22.x for Advanced License Administrators Online Exam  
Duration: **2 Hours**



\* Exam requires both the Certified Associate Exam for Digital Workplace and Digital Workplace Catalog