BMC Remedy AR System 9.x: Administrator

About the Product:
BMC Remedy AR System is a professional development environment that leverages the recommendations of the IT Infrastructure Library (ITIL) and provides a foundation for Business Service Management (BSM) solutions.
Using BMC Remedy AR System, nonprogrammers can build powerful business workflow applications and deploy them simultaneously in web, Microsoft Windows, UNIX, and Linux environments.
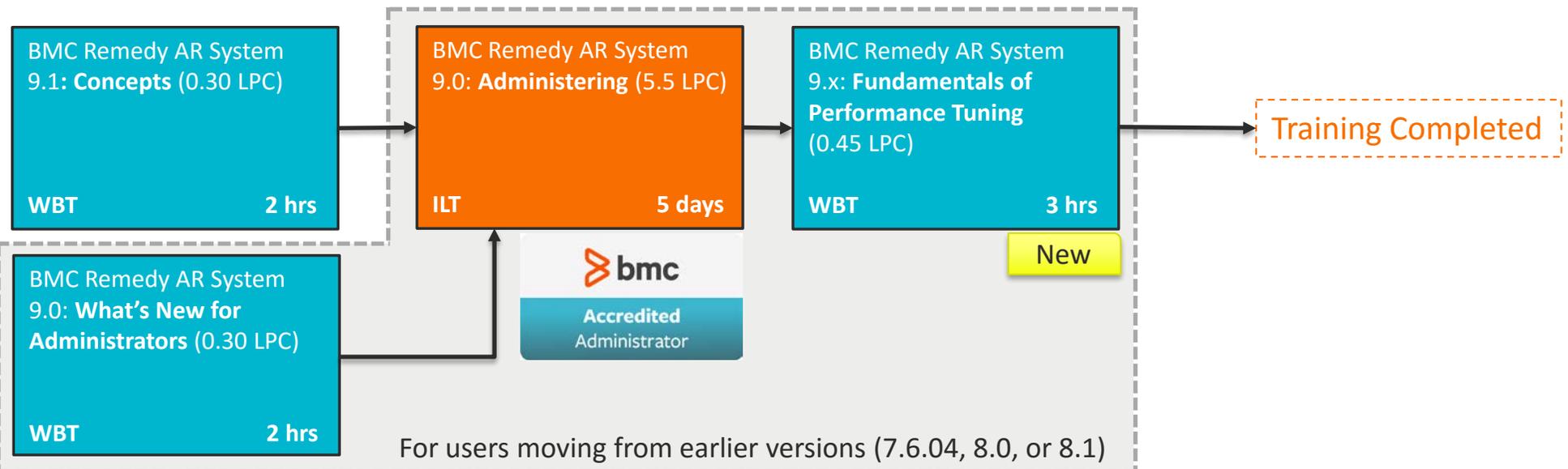
About the Training Target Group – Administrator Responsibilities:
- Installing BMC Remedy AR System software
- Defining their organization's work processes and business rules
- Determining how to allocate server and database resources
- Managing BMC Remedy AR System access control by assigning permissions for BMC Remedy AR System applications and their components
- Maintaining BMC Remedy AR System by adding and deleting users, groups, and roles; backing up BMC Remedy AR System servers; importing data from other systems.

Recommended for: Administrators, Developers, Users
Applicable Versions: 9.0, 9.1

Note: For more information on a course, click the course box below.

BMC Remedy AR System 9.1: **Concepts** (0.30 LPC)
WBT — 2 hrs

BMC Remedy AR System 9.0: **Administering** (5.5 LPC)
ILT — 5 days

BMC Remedy AR System 9.x: **Fundamentals of Performance Tuning** (0.45 LPC)
WBT — 3 hrs

New

Training Completed

BMC Remedy AR System 9.0: **What's New for Administrators** (0.30 LPC)
WBT — 2 hrs

▷bmc
Accredited Administrator

For users moving from earlier versions (7.6.04, 8.0, or 8.1)

BMC Remedy AR System 9.x: Developer

Legend:
- Certification
- ASP
- Web-based Training
- Instructor-led Classroom/Online Training

About the Product:

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About the Training Target Group – Developer Responsibilities:

- Creating a BMC Remedy AR System application that reflects a set of work processes and business rules, or working with a consultant to create an application
- Localizing a BMC Remedy AR System application for use in other languages or countries
- Modifying a BMC Remedy AR System application to reflect changes in the organization's work processes

Recommended for: Administrators, Developers
Applicable Versions: 9.0, 9.1

Note: For more information on a course, click the course box below.

BMC Remedy AR System 9.1: **Concepts** (0.30 LPC)	BMC Remedy AR System 9.1: **Basic Development** (4.5 LPC)	BMC Remedy AR system 9.x: **Development Certification**	
WBT — 2 hrs	ILT — 4 days	CRT — 4 days	**Training Completed**

BMC Remedy AR System 9.0: **What's New for Developers** (0.30 LPC)
WBT — 2 hrs

bmc Accredited Administrator

bmc Certified Professional

For users moving from earlier versions (7.6.04, 8.0, or 8.1)

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